

# Allison Hayes Counseling

*Allison Hayes, MA, Licensed Professional Counselor Associate*

*Supervised by Glenna Massey, MMFT, LPC-S*

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## ***Notice to Consumers***

In accordance with Texas law (House Bill 4224 and Section 181.105 of the Texas Health and Safety Code), the following information is provided to help consumers understand their rights and available resources.

***You have the right to request a copy of your mental health records.***

To request your records, please submit a written request to Allison Hayes Counseling by email, phone, or in writing. Records will be provided in accordance with Texas law and applicable privacy regulations. If you have questions about accessing your records, please contact Allison Hayes Counseling for assistance.

- Email: [allison@allisonhayescounseling.com](mailto:allison@allisonhayescounseling.com)
- Phone: 817-576-1485
- Office Location: 8821 Davis Blvd, Keller, TX 76248

## ***Contacting the Texas Behavioral Health Executive Council (BHEC)***

The Texas Behavioral Health Executive Council regulates licensed mental health professionals in Texas. If you have questions about licensure or professional standards, you may contact BHEC directly:

- Texas Behavioral Health Executive Council - <https://bhec.texas.gov/contact-us/>  
1801 Congress Ave., Ste. 7.300  
Austin, Texas 78701
- 512-305-7700
- Investigations/Complaints 24-hour, toll free system – 1-800-821-3205

## ***Filing a Consumer Complaint***

If you wish to file a consumer complaint regarding mental health services, you may do so with the Texas Office of the Attorney General:

- <https://texasattorneygeneral.gov/consumer-protection>